KHC KDHE NHSN Antibiotic Use and Resistance Surveillance Measure Under the CMS PI Program
Questions and Answers

Can anyone tell me the correct help desk email to submit our current status to while in the building phase? I attempted to email them for our '60-day update' and the email I used last time isn't active anymore.

- NHSN Helpdesk: NHSN@cdc.gov

We currently do not have discrete micro nor in-house lab for cultures, so we should qualify for an exemption. Does this exemption mean we would be exempt for years to come? Or does it just give us more time to get systems in place to be able to submit data electronically? Who could I contact to get that exemption verified in writing?

- You must attest to each measure in the Promoting Interoperability Program for each calendar year. For each year that your facility meets the current exclusions, you can attest to an exclusion. Just keep in mind that the exclusion criteria can change from year to year, so make sure to refer to the updated final rule from CMS for the Promoting Interoperability Program. To clarify questions about your exclusion status and documentation, you could contact: CMS QualityNet help desk: QnetSupport@cms.hhs.gov or 1-866-288-8912.

If our Facility is not participating in the Promoting Interoperability Program, do we need to "opt out" or state we will not be participating in the AU/AUR reporting?

- If you are not participating in the Promoting Interoperability Program, there are no required steps for you to take, however, your facility could still benefit from the data insights and benchmarks that the NHSN AUR module provides.

If they are participating in the PI program but do not have a micro in their lab, they would do an exception during their PI registration in early 2025? I believe that is what she said.

- The exclusion is related to how the micro information shows up in your electronic health system, not whether or not it is done on site. If the send out micro lab does not send the results back to your electronic health record electronically (if it is sent to the facility by pdf or fax), the data NHSN needs cannot be electronically pulled out of your EHR and you would qualify for an exclusion.

Can anyone tell me the NHSN help desk email? I'm not seeing it on their website.

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